

Northern Station Newsletter



Captain Greg McEachern
Greg.McEachern@sfgov.org

Captain's Comments:

September 9, 2014

As most of you are aware, our department has been challenged over the past few years with diminished staffing levels due to budget restraints and retirements. One of the direct affects of the diminished staffing was that many specialized assignments such as our plain clothes street crimes and foot beats were suspended or had a reduction in staffing. Alternately we focused on providing highly visible uniformed officers, in marked police vehicles, in order to provide sufficient police services to our community. While I believe this change in our staffing priorities was necessary, it nonetheless had an impact on our street crime fighting efficiency and on our community engagement capabilities. The reductions resulted in fewer crimes being detected, fewer arrests, and of equal importance, fewer beat officers walking our streets, engaging with our community and promoting our community policing philosophy. At community meetings and in my newsletter I often spoke or wrote about the reductions in these specialized units but all the while promising that I would reinstitute these specialized policing units as soon as staffing would allow.

Retirements have slowed significantly and Academy classes are running continuously to replenish our staffing levels. Thanks to our Board of Supervisors and our Mayor the priority of returning our department to its full authorized staffing level is at the forefront of our city budget and Academy classes are scheduled to continue well into 2016. The result will be increased staffing at each police station and in many cases the reinstatement of bigger street crimes units and foot beats that were suspended during our lean staffing times. Here at Northern Station we have seen an increase in staffing already, albeit a modest increase, and I am confident that staffing will continue to rise as we progress throughout this year and into 2015. As an after effect of our increase in staffing and in anticipation of future staffing I'm pleased to

announce some changes coming to Northern Station. Effective next weekend, September 13th, Northern Stations plain clothes street crimes unit will be increased and two of Northern Stations foot beats will be reinstated.

The Northern Station street crimes unit is a group of officers working in non uniform, plain clothes, which focus their attention on detecting and preventing street sales of narcotics, street robberies, commercial and residential burglaries, and auto theft and auto break-ins. Beginning next week Northern Station will have two street crimes units providing coverage seven days a week. The unit will focus their attention on high crime areas and in particular, locations where criminal activity is more prevalent or concerning for the community. The goal of this unit is to prevent the crimes from occurring by conducting undercover operations to detect and arrest individuals prior to or in the act of committing a crime.

The second change in staffing to Northern Station also beginning next week is the reinstatement of two of our foot beat patrols. As I've mentioned to many of you at community meetings I am intensely aware of the positive aspects of foot beats and how it promotes our positive community policing philosophy. Since taking over command here at Northern Station in 2012 I promised to reinstate foot beat patrols as soon as I possibly could and that time has come. While we can't reinstate all of our foot beats yet due to other staffing commitments the time has come to reinstate foot beat patrols in two areas of our district in most need of visible foot beat presence. Those two areas are the lower/middle Polk street area and the Hayes Valley/Lower Haight/Duboce triangle areas.

The lower/middle Polk street beat will be staffed by two officers, working as partners, on foot or bicycle patrol throughout the area covered by Turk Street on the South, California Street on the North, Van Ness on the West and Larkin Street on the East. The patrol will include the streets and alleys in the affected areas and the commercial corridors of Van Ness, Polk, and Larkin Streets. The newly assigned officers to this beat, Officer Carlos Manfredi and Officer Matthew Neves, are veteran officers of Northern Station with prior foot patrol experience and community engagement expertise which will benefit both them and the community. Should you want to be introduced to these officers feel free to email me and I will have the officers contact you for an introduction.

The Hayes Valley/Haight/Duboce triangle beat will also be staffed by two officers, working as partners, on foot or bicycle patrol throughout the area covered by Van Ness on the East, Steiner on the West, Fulton on the North, and Market Street on the South. The patrol will include the commercial corridors in these areas as well as locations within the foot beat known for criminal activity and quality of life concerns. Please keep in mind that this is a large area to patrol thus it will take the officers time to move throughout the beat from one side to the other. The newly assigned officers to this beat, Officer Gordon Moore and Officer Kate Bartel are also veterans of Northern Station with foot beat experience and excellent community engagement skills. Should you want to be introduced to these officers feel free to email me and I will have the officers contact you for an introduction.

The increase to our street crimes unit and the reinstated foot beats are just the beginning. There are other areas in need, especially of foot beats, that I will look at reinstating as our staffing increases further. In the interim, know that we will continue to provide as highly a visible presence as possible, while keeping in mind our ties to the community policing philosophy and engagement that is the foundation of our success. I thank you for your patience in waiting for these specialized units to return and know that we are focused on providing you, the community, with the best police services possible as we work together to make our community the safest it can be.

The updated crime statistics through August will be available in my next newsletter. Here are the crime statistics for the City and Northern Station through July 2014.

Crime Statistics comparison through July 2014

City-Wide (Violent Crime)

	<u>2013</u>	<u>2014</u>	<u>Difference</u>
Homicide	27	23	-15%
Rape	163	159	-2%
Robbery	2412	1829	-24%
Aggravated Assault	<u>2178</u>	<u>1538</u>	<u>-29%</u>
TOTAL	4780	3549	-26%

Northern District (Violent Crime)

	<u>2013</u>	<u>2014</u>	<u>Difference</u>
Homicide	3	2	-33%
Rape	23	29	+26%
Robbery	273	201	-26%
Aggravated Assault	<u>228</u>	<u>150</u>	<u>-28%</u>
TOTAL	527	382	-28%

City Wide (Property Crimes)

	<u>2013</u>	<u>2014</u>	<u>Difference</u>
Burglary	3147	3169	+1%
Auto Theft	3154	3736	+18%
Theft from Vehicle	8927	9553	+7%

Arson	134	127	-5%
Other Theft	<u>10890</u>	<u>9750</u>	<u>-10%</u>
TOTAL	26252	26335	0%

Northern District (Property Crimes)

	<u>2013</u>	<u>2014</u>	<u>Difference</u>
Burglary	463	504	+9%
Auto Theft	365	427	+17%
Theft from Auto	1639	1482	-10%
Arson	16	15	-6%
Other Theft	<u>1477</u>	<u>1222</u>	<u>-17%</u>
TOTAL	3960	3650	-8%

NOTES OF INTEREST FOR SEPTEMBER 2014

- The Line-Up is a crime prevention tool that allows the public to get involved through social media. The goal is to get the public involved in solving cold case files by watching and identifying video surveillance of suspects committing crimes. Contact information will be listed on the site and the public can be anonymous if they choose. The San Francisco Police Department will be releasing one video per week of suspect(s) involved in a criminal act. Remember, you have the power to make a difference in our community. Be a crime fighter and help us in identifying these criminals. The weekly videos can be accessed at the sf-police.org website and by clicking on the "line-up" icon at the bottom of the first page.

San Francisco Police Foundation

The SFPD is involved in many types of community events, and actively participates in a variety of philanthropies. Groups are always asking the department for donations of money or to provide some level of involvement in their activities. We recently started the San Francisco Police Foundation to help with the funding of many of these requests. If you would like to donate to the Department's philanthropic endeavors please make checks payable to the SF Police Foundation: Checks can be mailed directly to the following address: San Francisco Police Foundation, C/O Markun, Zusman, & Compton LLP. 465 California Street, SF, CA, 94104. With your help, the Foundation can, and will, make a difference for our City and in the lives of everyone touched by its police officers.

Note: The Northern Station Police Month Crime meeting is held the second Thursday of each month. The next meeting will be held September 11th at 6 pm at Northern Station's Community Room.

FOLLOW US ON YOU TUBE:

Click here: [Northern Station PSA 2](#)(crime prevention with focus on car break-ins)

If you cannot view the video links above copy and paste the following

Links to your web browser: <http://www.youtube.com/watch?v=3WN5E4a5AxM>

Click here: [Northern Station PSA 3](#)(crime prevention tips with a focus on street robberies)

If you cannot view the video links above copy and paste the following

Links to your web browser: <http://www.youtube.com/watch?v=ajY25XDNi-Y>

Click here: [Northern Station PSA 4 Part 1](#)(crime prevention tips with a focus on identity theft)

If you cannot view the video links above copy and paste the following

Links to your web browser: <http://www.youtube.com/watch?v=y5nl6cyf8Co>

Click here: [Northern Station PSA 4 Part 2](#)(more on identity theft)

If you cannot view the video links above copy and paste the following

Links to your web browser: <http://www.youtube.com/watch?v=qGcVZ501GFg>

****The officers of Northern Station work hard each and every day to keep the streets safe for everyone. They are making some excellent arrests. Here is a **small snapshot** of what they are doing. I encourage you to log on to the SFPD website and under 'compstat' you will find a link to 'crime maps' that will provide very timely crime information and a greater accounting.**

Vehicle Burglary, Possession of Burglary Tools, Warrant Arrest, Parole Violation Arrest, 8/16/14 3:22 Am 1800 Block of Laguna St.

A young officer and his field training officer responded to the above area regarding an auto burglary in progress. The caller actually knew the identity of the subject and gave dispatch his name and clothing description. Officers were able to detain a subject whose clothing matched the description provided. Officers searched him and discovered numerous items which can be used to break into vehicles, or as weapons against police. The subject was positively identified as the auto burglar and transported to Northern Station where he was booked. The subject had numerous warrants for his arrest, and was wanted for violating his parole conditions. The officers discovered numerous items of household items near where the subject was detained. They found the “boosted” vehicle, and its owner was able to come and identify her property.

Recovered Stolen Vehicle, Possession of Stolen Property, Traffic Violation, Warrant Arrest, 8/17/14 3:24 Am Van Ness/Fell

Officers were on patrol in the above area. They saw a driver pull alongside them and saw that he did not have his seatbelt buckled. The officers ran a computer check on the car and discovered that it had been reported stolen. Officers pulled the car over, removed the driver and arrested him. They detained the passenger. They saw that the car had a Scion key jammed into the Honda ignition. They could not remove the key. Both vehicle occupants were transported to Northern Station for further investigation and identification purposes. A computer check of the driver revealed several outstanding warrants for his arrest. The passenger was read his Miranda rights and agreed to speak with the officers. The passenger told officers that he didn't know that the car was stolen. He said that he saw his friend (driver) in the area on 6th St. He asked the subject if he could sleep in the car for the night. He got in with the driver and they drove around until being stopped by police. He was released per 849 (b) PC from the station. The driver was also read his rights and he wanted to speak with police. The subject told police that he had borrowed the car from a friend. He said that he saw the wrong key jammed into the ignition and figured that the car may have been stolen. He said he was on his way to return the car when he was stopped by Police. He was booked at Northern Station.

Malicious Mischief/Vandalism to Vehicles, Resisting, Delaying Obstructing Peace in Duties, Traffic Violation Arrest, 8/18/14 2:06 Am Lombard/Laguna

Officers were dispatched to a call of an intoxicated man kicking the side mirrors off of vehicles. The caller gave a subject description and direction of travel. It didn't take the officers very long to find the subject as he was standing in the roadway wildly kicking at the driver's mirror of a Cadillac. Officers stopped and got out of their car. They both said, “Police stop”. The subject took one look at them and began to walk away, and then run away from the officers. After a brief chase, the intoxicated male fell down and was handcuffed after a brief struggle with the officers. The officers observed a small lump on his head from when he fell to the ground running from them. They had the subject medically evaluated by paramedics. The subject had no complaints of pain. Officers spoke with numerous witnesses who told them that they had detained the correct person. They said that he subject was going wild, punching and kicking numerous cars in the area. The officers attempted to locate, and log all damaged vehicles. They tried to get in contact with the owners which mostly met with negative results. They left report numbers on the involved cars, and took photos of the damage. They observed several apartment buildings which may have captured video evidence of the crime. A video retrieval officer

will attempt to acquire the footage in the future. The subject was booked for 8 counts of felony vandalism.

Warrant Arrest, 8/24/14 7:05 Am 2200 Block of Lombard St.

Plain clothes officers were working in the above area conducting vehicle theft abatement. They saw a male walking down the sidewalk and their attention was drawn to him because he was carrying a large coat stand and paintings. The officers know the area and that there are no current stores open which sells similar items. They also know that the area has many auto and sometimes home burglaries. They approached the subject displaying their police stars and announcing who they were. They asked the subject if he was on parole or probation. The subject told officers that he was on probation for mail/package theft. He said that he followed someone into their building once and took a few packages. A computer check revealed an outstanding warrant for his arrest. The officers believed that the subject may have stolen the items from a nearby apartment building. They attempted to locate where they came from. The subject was booked at Northern Station, and the property was booked property for safekeeping.

Driving While Under the Influence of Alcohol, Traffic Violation Arrest 8/25/14 12:27 Am Broadway/Van Ness

Officers on patrol observed a vehicle travelling N/B on Van Ness Ave. The car made an illegal u-turn crossing a double yellow line. The officers were attempting to catch up to the car. The car was speeding up and slowing down, making random turns. It appeared that the car was attempting to lose the officers in the area. They were able to close distance on the car and get the license plate number. They affected their emergency light and siren. The car was travelling the wrong way on a one way street. It pulled over when the officers hit their siren. The driver got out of the car and began walking away from the vehicle. Officer ordered him back to his car and to turn off the vehicle. The subject complied. Officers approached the male who was apologetic. He said "I'm sorry I screwed up, I just don't want a ticket". The officers immediately smelled a strong odor of an alcoholic beverage coming from his breath and person. The officers explained that they believed he may be driving under the influence of an alcoholic beverage. He submitted to a series of field sobriety tests, which he performed unsatisfactorily. The subject was arrested and transported to Mission Station for a breath test. He was over the legal limit of .08% BAC, and admitted to having four beers. He was booked at County Jail.

Vehicle Tampering, Possession of Burglary Tools, Probation Violation, Driving on a Suspended/Revoked License Arrest, 8/25/14 6:30 Pm Palace Drive/Lyon

Plain clothes officers had been deployed to the above area in an attempt to quell the large number of auto burglaries in the area. Numerous tourists and visitors flock to the area of The Palace of Fine Arts, to visit. Typically, they leave numerous bags/luggage inside their vehicles, tempting auto burglars. Plain clothes officers watched as a car drove slowly through the area. The driver got out and the officers recognized him as a person they had arrested in the past for auto burglary. They watched as he approached several vehicles and peer inside them. The subject walked back to his car, appearing to be scared that he was being watched. Officers approached him on foot and detained him. Officers ran a computer check on the subject and discovered that he was on probation with a warrantless search condition. A search of the subject revealed a window punch, commonly used to break auto glass. The subject

was booked at Northern Station for numerous violations

Aggravated Assault W/ Other Weapon, Battery Arrest, 8/26/14 7:30 Am 1800 Block of Sutter St.

Officers responded to the above area regarding two older males in a fight. Upon their arrival the officers discovered a male who was down on the ground bleeding heavily from his head. The officers applied direct pressure to the head wound and called for paramedics. Officers began their investigation and were told by witnesses that the victim had been struck over the head with a plastic milk crate. The fight began in front of the cultural center. One subject became angry and believed the other had cut in front of him in line. A verbal argument ensued. The subject (who is described as a "Bully"), went inside and grabbed a milk crate. He came outside and proceeded to strike the other subject two times in the head. The witness was able to point out the subject, who was still in the area. He was detained and later booked at Northern Station.

Vehicle Burglary, Possession of Narcotics Paraphernalia, Possession of Burglary Tools Arrest, 8/26/14 1:47 Pm Olive/Larkin

Officers responded to the above area regarding a citizen complaint of an auto burglary in progress. Dispatch gave a clothing description of the subject, the involved vehicle and the direction of travel he fled. The officers canvassed the area in search of the subject. They found a subject that matched the description provided. Officers detained him and he spontaneously stated, "I know she called on me." Officers ran the subjects information in the computer and it returned that he was on probation, with a warrantless search condition. The officers searched the male and found a screwdriver in his front right pocket, and two cylindrical crack pipes in his other pocket. Criminals often use screwdrivers to commit vehicle burglaries. Assisting officers located the female victim/witness. She saw the subject reaching into her car trying to take something. She did not actually see the subject break the window. The victim stated that nothing appeared to be stolen from her car, but there was new damage to the interior of the car's dash board. The subject had scrapes on his arms, consistent with injuries from broken glass. He was treated at the scene. He was booked at Northern Station.

Possession of Prohibited Weapon, Methamphetamine Offense, Possession of Narcotics Paraphernalia Arrest, 8/29/14 01:06 Am Polk/Geary

Officers were in full uniform on patrol in the above area. They had a green light and were preceding N/B on Polk St. A pedestrian stepped off the curb and walked right in front of their car causing them to brake hard. They got out of the car to check on the well being of the individual. The officers spoke with the male. He was reaching for his back right pocket, and hesitant to answer any of the officer's questions. The officers asked the subject if he had any weapons. He responded "just a small pocket knife". Officers searched him and discovered the knife and a pair of metal knuckles. He was arrested for possession of a prohibited weapon. An arrest search of the subject revealed a crack pipe and some methamphetamine. He was booked at Northern Station.

Robbery, Comml. Establ. W/ Force, Aggravated Assault, Battery W/ Serious Injuries Arrest, 8/29/14 3:52 Pm 1500 Block of Polk St.

Plain clothes officers were driving in the above area when they saw a group of males in a scuffle on the sidewalk. One male was on the ground and being attended to by medics. One male was holding onto another and they all appeared disheveled with minor bumps and scrapes on their faces. One male shouted, "He tried to steal from us"! The officers detained the subject as directed by numerous employees and witnesses. Officers began to get the story. The subject walked in to the store and selected two center punch tools. He walked past both open registers when he was stopped by the employees. They told him that he needed to pay for the items he had. The subject responded, "I don't pay for anything here". He then tried to walk out the door. The employees tried to stop him, lawfully attempting to retain the stores property. The subject "bull rushed" them, knocking an older worker to the ground and causing an unknown severe injury. The other employees were fighting with him and were able to detain him until police arrived. The subject was booked at Northern Station.

OTHER UPCOMING EVENTS:

Saturday (on-going): 9:00a.m.-1:00p.m. there is a farmer's market on O'Farrell Street between Fillmore and Steiner.

Last Tuesday of each month (on-going): Second Chance Legal Clinic. 6pm, 1290 Fillmore Street. Questions, call 415-814-7610. Bring a recent RAP sheet.

ALERT (Auxiliary Law Enforcement Response Team): The SFPD version of NERT. For more information call 415-832-8419, or email: sfpdalert@sfgov.org.

NERT (Neighborhood Emergency Response Training) Training:

To find out the most current class dates and locations or to enroll call 970-2024 or go to: www.sf-fire.org.

San Francisco Police Activities League (PAL)

Want to learn more check out: <http://www.sfpal.org/Cadets>

Note: If you would like your Community Meeting agenda listed in our Newsletter, please send the information to my email address. If you want it posted for the same week you must email me by Wednesday for the Thursday newsletter. Additionally you can email any questions, comments, and crime concerns that are occurring in your community. If you

would like to reserve the Community Room at Northern Station please contact Linda at 415-614-3402.

Domestic Violence Information

The San Francisco Police Department's Special Victims Unit (SVU) is a centralized police investigative unit located at the Hall of Justice- 850 Bryant Street, Room # 500. A staff of inspectors at the SVU reviews 350 to 400 incident reports of domestic violence each month.

The SVU investigates all felony arrest cases involving abuse committed against any person, who is a spouse, former spouse, cohabitant, former cohabitant, in a current or former dating relationship, in a current or former engagement, or have a child in common. This includes boyfriend/girlfriend and same sex relationships. The SVU also investigates elder abuse cases (neglect and physical) and stalking cases.

All non-arrest reports are also reviewed by the SVU. The SVU Inspectors telephone every victim in an attempt to advise her/him about follow-up procedures and referrals. A message is left if voice mail is available. **It is important to note that attempts are made to contact all victims in every domestic violence, elder abuse and/or stalking case. Likewise, no SFPD domestic violence report is "just filed". All reports are reviewed; computer checks on alleged suspects for parole/probation violations are completed; victim notifications are conducted and the results of all of the work are logged.** The SVU works closely with Victim Services, Adult Protective Services, and Safe Start I. If you are a victim or know someone who is a victim of domestic violence, please contact the SFPD's Special Victims Unit at 415.553.9227. In an emergency, dial 911. Please be safe and remember that reporting domestic violence doesn't just assist the victim but the victim's family as well.

SFPD Recruitment Information

www.sfpdcareers.com and www.sfgov.org/police.

SF Police Activities League Is an organization that runs programs for youth to include: the Junior Giants, Seahawks football and cheer, police cadet training, basketball teams, boxing training, soccer teams, etc. Chances are that if you grew up in San Francisco at some point you played a sport for a PAL team. Right now they are going through serious funding issues and are actively seeking donations. Visit their WEB site today to find out more and donate if you can at www.sfpal.org

Hayes Valley News LetterAs a police department we cannot fight crime without the help and cooperation of others, I am fortunate to work with many great, proactive community groups and this one (Hayes Valley Neighborhood Association) worked hard in the creation of a one page resource for small businesses to help in their crime fighting/prevention efforts. Just click on "Hayes Valley News Letter" below to get to the sheet.

Are you a resident of the Hayes Valley Neighborhood, and do you want to receive their monthly newsletter? Send your contact information/email to voice@hayesvalleysf.org.

SF SAFE:

Watch streets become communities, and neighbors become friends. Watch crime go down, as security goes up. Watch police become partners as you join with them in making your neighborhood a better place to live. Start a **Neighborhood Watch** on your block and see all these things happen and more! SF Safe (Safety Awareness for Everyone) will give you the knowledge and tools to create a stronger, more cohesive and resilient community, and teach you how to be prepared and empowered at work, on the streets or sidewalks, and in your home.

Contact SF Safe at (415) 553-1966 or please visit the SAFE website and explore all of the great crime prevention information that they provide. www.sfsafe.org.

Essential Numbers:

EMERGENCY:	911
Non-Emergency:	553-0123
Anonymous Tip Line:	575-4444
Customer Service Center:	311
Non-Emergency:	553-0123
<u>NORTHERN STATION NUMBERS</u>	
<u>Commanding Officer</u>	
Captain Greg McEachern	614-3400
Greg.McEachern@sfgov.org	
<u>Special Events Sergeant</u>	
Sgt. Mark Moreno	614-3404
Mark.Moreno@sfgov.org	
<u>Watch Commanders</u>	
Lt. Gregory Kane (Days)	614-3411

Gregory.Kane@sfgov.org	
Lt. Jennifer Jackson (Days)	614-3411
Jennifer.Jackson@sfgov.org	
Lt. Tammy Halley (Nights)	614-3411
Tammy.Halley@sfgov.org	
Lt. William Escobar (Nights)	614-3411
William.Escobar@sfgov.org	
<u>Investigative Lieutenant</u>	
Lt. Sergio Chin	614-3423
Sergio.Chin@sfgov.org	
<u>Station Investigations Team</u>	614-3443
Anonymous Tip-Line	614-3451
<u>Special Events</u>	
Officer Lynn Pomatto	614-3421
Lynn.Pomatto@sfgov.org	
<u>Permits/ Code Enforcement</u>	
Officer Vincent Etcheber	614-3405
Vincent.Etcheber@sfgov.org	
<u>Homeless Issues</u>	
Officer Kim La Salle	614-3400
Kimberly.Lasalle@sfgov.org	
Officer Patrick Cesari	614-3400
Patrick.Cesari@sfgov.org	

Text-a-Tip Set Up Instructions

Non-Blackberry Cellular Telephones: Dial 847411-then**SAVE** this to your phone contacts as a mobile number. Name this new contact **TIP411**. Now the number is ready to be used to send text messages. When sending a message, **type SFPD then leave a space**. Type your **Message** and **Send**. You will receive a reply message in seconds.

Blackberry telephones: Similar to above. First you need to add TIP411 to your mobile contact list. Select TIP411 enter. The cursor will be in blue on the #8 (847411). Click the ball and select **SMS TEXT TIP411**. Type your message starting with **SFPD (space) ... then send**. You will receive a response within seconds.

Megan's Law Website Access:

The general public can find out information on sexual predators on line by going to the DOJ website: www.meganslaw.ca.gov or at the SFPD link at www.sfgov.org/police. You may check specific names or zip codes to locate those listed in the database.

Emergency Preparedness:

How would you survive for 72 hours? In a major disaster it may be 3 days until vital services are restored. Visit: www.72hours.org for more information.

SFFD has on-going NERT (Neighborhood Response Team Training) training for 2014, to find a date that works for you go to: www.sfgov.org/sffdert or call (415)970-2024

EARTHQUAKE SAFETY TIPS

During the Earthquake:

- If you are indoors, stay there. Quickly move to a safe location in the room such as under a strong desk, a strong table, or along an interior wall. The goal is to protect you from falling objects and be located near the structural strong points of the room. Avoid taking cover near windows, large mirrors, hanging objects, heavy furniture, heavy appliances or fireplaces.
- If you are cooking, turn off the stove and take cover.
- If you are outdoors, move to an open area where falling objects are unlikely to strike you. Move away from buildings, power lines and trees.
- If you are driving, slow down smoothly and stop on the side of the road. Avoid stopping on or under bridges and overpasses, or under power lines, trees and large signs. Stay in your car.

After the Earthquake:

- Check for injuries if needed, help ensure the safety of people around you.
- Check for damage. If your building is badly damaged you should leave it until it has been inspected by a safety professional.
- If you smell or hear a gas leak, get everyone outside and open windows and doors. If you can do it safely, turn off the gas at the meter. Report the leak to the Gas Company and Fire Department. Do not use any electrical appliances because a tiny spark could ignite the gas.
- If the power is out, unplug major appliances to prevent possible damage when the power is turned back on. If you see sparks, frayed wires, or smell hot insulation turn off electricity at the main fuse box or breaker. If you will have to step in water to turn off the electricity you should call a professional to turn it off for you.

311 Customer Service Center:

What is 311? 311 is a toll free, **NON-EMERGENCY** phone number that the public can call to access information about government services. A live customer service representative will be available 24 hours a day, seven days a week, and 365 days a year. The service is available to both wired and wireless customers. Wireless customers should call (415) 701-2311. 311 employees will be able to provide translations services in more than 145 languages and dialects and will employ a diverse staff of customer service representatives. Once your complaint is logged you will be given a tracking number to follow up on at a later date. Additionally, 311 are set up to accept calls from the hearing impaired by utilizing a TTY System. **Note:** 3-1-1 now has a victim's services website: <http://sfvictimservices.org> for more information.

How does 911 work on cell phones in San Francisco?

If you are on **surface streets** in San Francisco and dial 911, your call will be answered by the San Francisco Department of Emergency Management. Once the San Francisco Department of Emergency Management determines what emergency services are needed, they will then process your call.

If you are on a **freeway** in San Francisco and dial 911, your call will be answered by either by the San Francisco Department of Emergency Management Services or the California Highway Patrol Dispatch Center. Regardless, your 911 call will be routed to the proper emergency agency, the San Francisco Police Department, the California Highway Patrol, or the San Francisco Fire Department, including ambulance service.

Public Service Information:

Be advised...Parking meters will be enforced on all holidays and both weekend days, EXCEPT Thanksgiving, Christmas, and New Years. www.sfmta.com.

District Supervisors

The Northern District covers 5 different supervisory districts, as follows: District 2, Mark Farrell; District 3, David Chiu; District 5, London Breed; District 6, Jane Kim; and, District 8, Scott Wiener. Each supervisor has their own WEB site; most include a newsletter that I have found to be full of helpful and interesting information. Included are job information, event(s) information, legislation information, etc. I would advise you, if you are interested, to check their sites out.

Captain Greg McEachern #1124
Northern Station
San Francisco Police Department
Office: 415-614-3400
(Greg.McEachern@sfgov.org)